

Special conditions due to the Covid 19 epidemic

We expressly ask all our national (Colombian) and foreign (of any origin) guests to scrupulously respect the current and future international, national, regional and local rules in force at the time of your reservation and presentation at the Check-In of La Casa Azul La Garrucha regarding the current epidemic of Covid 19.

Otherwise you will not be accepted to stay at La Casa Azul La Garrucha.

Under no circumstances will La Casa Azul La Garrucha be held responsible and no refund will be accepted for any breach of the rules in force.

You are liable to legal penalties and monetary fines in case of violation of the rules in force.

It is imperative to inquire before booking. It is under your responsibility.

Property Name: La Casa Azul La Garrucha – Azulcotour SAS

Address 1: Carrera 9A # 12-05 - Address 2: Urbano – Sector La Garrucha - City: Jardin - Antioquia

Phone/WhatsApp: +57 315.667.2631 - Email: casaazulchb@gmail.com - Web: www.casaazuljardin.com

Terms and Conditions:

Price:

Prices will be billed in Colombian (\$) Pesos. Euro and US Dollar conversions are shown only for information.

The price of the bedrooms at la Casa Azul La Garrucha are charged in Colombian Pesos with VAT (19%) and local taxes not included. A VAT tax of 19% will be charged for Colombian residents and foreigners holding a Colombian ID or visa.

Foreigners are exempted of the 19% VAT by law. Breakfast is included in the price of bedroom per night.

Other services (bar, drinks, laundry, transport, etc.) will be charged in Colombian pesos and are subject to a VAT tax and/or consumption taxes at applicable rate and must be paid before the Check-Out.

Bedrooms:

We offer four types of bedroom. All bedrooms are double. 4 Superior Double Queen bedrooms, 1 Double Queen Deluxe bedroom, 1 Double Queen Twin Deluxe bedroom and 1 Double Queen Twin VIP bedroom. Only 2 bedrooms have in addition a sofa bed of 120x190cm to receive one more adult or 2 children. Please notify the administration at the time of booking to check availability and additional cost.

Additional child or adult:

We do not accept children less than 10 years old (10 years). We do not offer child bed.

Only 2 bedrooms offer additional sofa bed of 120x190cm.

Children under 16 must stay in their parents' bedroom or with accompanying adults with legal authorization.

Children from more than 10 years and adults stay for \$ 86.500, adult \$ 98.000 per person per night. (This price may change depending on the season, to be confirmed when booking). **The additional cost of the supplements are not taken into account when booking and must be paid at the time of arrival and Check-In.**

Group:

It is possible to book La Casa Azul for a group of people under particular conditions. Reservations must be made by contacting our reception by email or phone.

Check-In and Check-Out:

Check-In: From 3H00 PM or before if bedroom is available. In case of late arrival, please inform the administration by mail at: casaazulchb@gmail.com or by phone/WhatsApp at +57 315.667.2631 to guarantee the best service.

Check-Out: Until 11H00 AM or before 2H00 PM if the bedroom is available and previous demand may result with additional fee of \$ 50.000.

Early check-in is possible, subject to availability of the bedrooms and possible additional cost.

Children:

Children accompanied by their parents are admitted. Children accompanied by adults who are not their parents may be admitted subject to a legal authorization from their parents. Without legal authorization of the parents for the children not accompanied by their parents these children and their accompanying persons will not be accepted and the establishment will collect the total amount of the reservation made. Minors alone are not allowed.

Internet:

A free Wi-Fi is available in all bedrooms and social places.

Parking:

The Casa Azul La Garrucha does not offer parking. On previous request and reservation and if available a parking place could be reserved closed to the Casa Azul La Garrucha and will be charged by the parking service owner directly.

Pets:

Because of Sanitary Regulations, we cannot allow pets in our home.

Payment cards:

We accept Visa and MasterCard cards. We do not accept American Express or Diners Club cards.

We reserve the right to pre authorize credit cards before the arrival date.

Deposit and prepayments: Basically 50% of the amount at the reservation.

The rest or total amount depending on payment condition of the reservation and eventual additional cost is charged at the Check-In

Cancellations or modifications:

It is possible to modify or cancel a reservation without fees by phone/WhatsApp at + 57 315.667.2631 or by email casaazulchb@gmail.com up to three (3) days before the date of arrival (local time).

If cancelled or modified later than 3 days before the date of arrival, or in case of no coming, the total price of the reservation will be charged. No refunds or date changes will be accepted.

Right of admission:

Only duly registered guests are admitted. We reserve the right of admission. Access to bedrooms is reserved for guests who have made a reservation and Check-In. Tolerance from 06h00 AM to 20H00 PM, non client incoming persons (without reservation and without Check-In) coming with a guests who have made a reservation and check-In are only accepted upon approval of reception and have access only to common areas (reception, dining bedrooms, common balconies and terrace), not at bedrooms. They remain under the responsibility and full authority of the client "guardian" we do not accept liability and undertake to respect in every point the order and tranquility of the place, if not to be expelled without notice. La Casa Azul La Garrucha does not accept any responsibility of any kind concerning the people not guests in the establishment.

Ethical Charter:

Combating the sexual exploitation of minors: Article 17 of Law 679 of 2001.

Commercial sexual exploitation of minors (- 18 years) consists of the exploitation by an adult of a child girl or boy under 18 years of age, accompanied by a cash payment or any other means of payment to the child himself, girl or boy minor or to any other third party.

But for the peace of all, the calm and the common respect, we do not accept the prostitution of adult's men or women; the Casa Azul La Garrucha is and must remain a meeting place of conviviality and joy.

Responsibility disclaimer:

The use of all the Casa Azul La Garrucha facilities is the exclusive responsibility of the guests.

We disclaim any liability in the event of material or corporal damages or injuries.

Likewise the personal properties of the guests are under their own responsibility and supervision, the Casa Azul La Garrucha does not accept responsibility in case of theft or loss. Safety boxes are available in the bedrooms and reception.

Privacy:

By booking a stay, our guests give prior authorization to store and process the personal data provided. Our guests can consult our data processing and security policies, in accordance with Law 1581 of 2012, by reaching us at the following email address: casaazulchb@gmail.com or checking our political of data on our website www.casaazuljardin.com. (Spanish version)

The Casa Azul La Garrucha will only use the personal data provided by our guests to manage the bookings and in order to provide the requested services.

The Casa Azul La Garrucha will not communicate to third parties the personal data gathered through the reservation process, except if previously authorized by our guests or requested by Law or a service request.

Reminder: Colombian law requires us to collect your data in a so-called «travel» register located at the reception and for foreigners to declare them in addition on the Website of the Colombian Ministry of Migration. Any person who refuses to avoid these legal obligations during the check-in for any reason would be refused access to the property without refund of his reservation in full.

Better life:

We invite you to use water and energy in a respectful manner. We invite you to manage your waste. We remind you that trafficking in natural and cultural property is a crime. Enjoy local food, culture and practices. The most as possible, buy products made locally and or from the region. Do not discriminate; remember that this is a criminal offence, Law 1482 of 2011. If you see any wrongdoing with minors, report it to the authorities. Help us to protect and preserve this place.

Casa Azul CHB La Garrucha

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